



AHI PPS DSRIP News

December 28, 2017

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DOH Publishes MAX Series Report: Improving Care for High-Utilizers and Sustaining Change

The NYS DOH has published a report outlining key process steps developed by Medicaid Accelerated eXchange (MAX) Series Action Teams to improve care for inpatient high utilizers.

Read the report, [MAX Series: Improving Care for High Utilizers and Sustaining Change](#).

Behavioral Interviewing Webinar Offered Four Times in January and February

Hiring the right candidate is the key to low turnover, high productivity, and employee satisfaction, yet traditional interviews rarely provide sufficient insights into a candidate's skills, abilities and organizational fit.

AHI and three partner organizations are hosting a webinar, *Behavioral Interviewing and Other Effective Hiring Practices*. The webinar will be repeated on four Wednesdays from 12:00 — 1:30 p.m. on the following dates. You need only view one of the sessions. No pre-registration is required.

- January 10
- January 17
- January 31
- February 7

Read the [training flyer](#) for more information, including webinar log-in details.

If you have any questions, contact Jessica Maguire at jmaguire@ahihealth.org.

Becoming a Health Literate Organization Training, Jan. 16 in Saratoga

Three Performing Provider Systems, including the AHI PPS, are offering a cultural competency and health literacy training program to teach providers and small groups/teams that deliver health care services how to integrate health literacy into strategic and operational planning, goals and measures, and quality improvement efforts. The workshop will also provide universal precautionary approach techniques to help patients easily access and understand health information and services.

Becoming a Health Literate Organization is being held from 9:00 a.m. — 3:00 p.m., Tuesday, January 16, at the Adirondack Trust Company in Saratoga Springs. The training will be conducted by Greg Owens, LMSW, and Jennifer Manganello, PhD, MPH.

[Register](#) for the session.

If you have any questions, contact Melissa Davey at mdavey@ahihealth.org.

CME Credits Available for Physician Dinner and Learn Training: Improving Communications with Patients Through CCHL Best Practices, Jan. 16 in Saratoga

Continuing Medical Education (CME) credits (1.75) are available for physicians who attend the “Dinner and Learn” training, *Improving Communications with Patients Through Cultural Competency and Health Literacy Best Practices*, being held 6:00 — 8:00 p.m., Tuesday, January 16, at Longfellow’s Conference Center in Saratoga Springs. The program will focus on identifying strategies and opportunities for incorporating health literate practices into patient interactions.

Visit [Eventbrite](#) for more details and to register for the event. The registration deadline is Wednesday, January 10.

If you have any questions, contact Melissa Davey at mdavey@ahihealth.org.

Population Health Improvement Program Update and Future Direction Webinar, Jan. 17

The Population Health Improvement Program (PHIP) at AHI will conduct a webinar from 10:00 — 11:30 a.m., Wednesday, January 17, to provide an update on 2017 activities and a preview of projects planned for 2018. The webinar will also offer an opportunity to discuss and recommend other projects and activities.

[Register](#) for the webinar.

If you have any questions, contact Tom Tallon at ttallon@ahihealth.org.

Screening, Brief Intervention, and Referral to Treatment (SBIRT) Training, Feb. 13 in Glens Falls

Screening, Brief Intervention, and Referral to Treatment (SBIRT) is an integrated, public health approach to the delivery of early intervention and treatment services for persons with or at risk for developing substance use disorders.

The AHI PPS and Council for Prevention is hosting an evidence-based SBIRT training session from 8:00 a.m. — 1:00 p.m., Tuesday, February 13, at the Queensbury Hotel in Glens Falls.

Read the [training flyer](#) for more details.

[Register](#) for the training.

If you have any questions, contact Rebecca Evansky at revansky@ahihealth.org.

Health Care News and Resources

Please visit [Health Care News and Resources](#) for national, regional and local health care news and resources that may be relevant to your work.

If you have news you'd like us to consider publishing in this newsletter, please forward the details to communications@ahihealth.org.

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Adirondack Health Institute

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