**Telemedicine Reimbursement and Billing Webinar Q&A**

1. Q: Is the originating facility fee reimbursable under Medicare PPF (FQHC) billing?

A: This question has been posed to CMS and we are waiting on response. Once an answer has been given, this will be re-posted.

1. Q: Regarding credentialing of providers, is this practice acceptable by the Joint Commission as well?

A: Yes

1. Q: Unrelated to billing: Have they had any trouble with provider push-back and how have those been addressed? Any challenges with provider, including physician, training?

A: You need to find a champion provider in whatever specialty you need. It can be difficult because a lot of providers think that it is adding to their workload and will decrease their efficiency. If set up correctly, it can actually enhance their efficiency because patients are not being managed in their office and does not require the added personnel to handle their care.

1. Q: What sites does the patient have to be located i.e 28,31, private practice etc  or 31 to 31, 28 to private

A: <http://www.nixonpeabody.com/NYS_health_insurers_to_cover_telehealth_services> Look at this website with the language of the bill that was passed.