

# Establishing a Medical Village in the Southern Adirondacks

Southern Regional Health Innovation Team (RHIT)

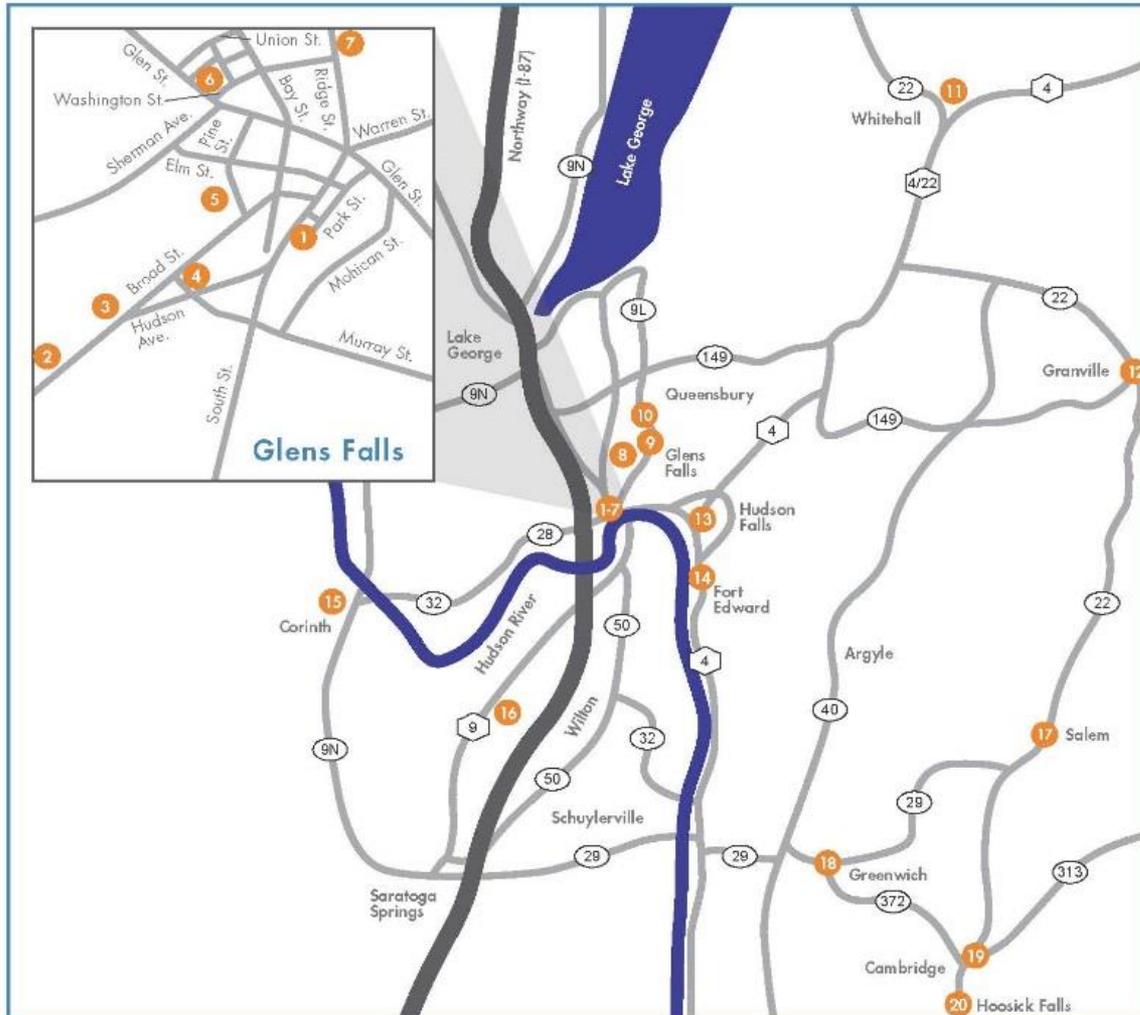
May 19, 2016

Glens Falls Hospital 

# A Regional Health Care System



Glens Falls Hospital



- 1 Glens Falls Hospital
- 2 Main Street Physical Therapy
- 3 Broad Street Campus  
Adirondack ENT  
Broad St. Medical Group  
Renal Dialysis Center
- 4 Adirondack Sleep Disorders Lab
- 5 Physical Therapy at Irongate
- 6 Center for Recovery—Glens Falls
- 7 Center for Children & Families  
Intensive Day Treatment
- 8 The Rehabilitation & Wellness Center  
The Hearing Center
- 9 Adirondack Cardiology
- 10 Advanced Imaging at Baybrook  
Medical Alert Service
- 11 Whitehall Family Medicine
- 12 Granville Family Health
- 13 Center for Recovery - Hudson Falls  
Hudson Falls Lab Collection Center  
Hudson Falls Internal Medicine
- 14 Fort Edward Internal Medicine
- 15 Evergreen Health Center
- 16 The Medical Center at Wilton  
Wilton Family Medicine  
Saratoga Endocrinology  
Center for Occupational Health  
Physical Therapy  
Cardiology Services
- 17 Salem Family Health Center
- 18 Greenwich Regional Medical Center  
Greenwich Family Health Center  
Advanced Medical Imaging
- 19 Cambridge Family Health Center  
Cambridge Urgent Care
- 20 Hoosick Falls Family Health Center

# History and Community Need

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- Planning initiated before the inception of DSRIP, as a collaboration between GFH and many community partners to respond to needs of adult and pediatric behavioral health populations
- In the AHI PPS region:
  - Behavioral health conditions (mental diseases and disorders and substance abuse) accounted for 49% of admissions and 58% of ED visits\*.
  - This population accounted for 31,829 and 14,418 admissions, and 101,343 and 27,069 emergency department visits, respectively
- At GFH, there are nearly 2600 visits/year to the GFH Emergency Department for behavioral health-related conditions.
  - Nearly 2,000 are visits by adults age 18+ and
  - More than 500 are youth under age 18

\*Grouped by Major Diagnostic Category (MDC), Source: AHI PPS Community Needs Assessment

# Overview of Medical Village

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- Coordinate ambulatory care services for complex, high utilizing patients leading to an integrated delivery system that strengthens and protects continued access to essential health care services.
- Supports achievement of two DSRIP projects:
  - Creating a Medical Village using existing hospital infrastructure (2aiv)
  - Establishing behavioral health community crisis stabilization services (3aia)
- Foundation of the Medical Village is crisis care services, with coordination and alignment with other outpatient services and resources
- Includes both operational and capital transformation

# Medical Village Operations

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- **Provide readily accessible behavioral health crisis services to adults and adolescents, supporting a rapid de-escalation of the crisis facilitated by the appropriate level of service and providers.**
  - support evaluation, triage and management for patients (adults and youth) that are experiencing acute psychotic episodes or otherwise unstable behavioral health.
  - provide critical crisis stabilization services through clinical-community linkages
  - coordinate specialty care management for complex adult and pediatric patients, with clear linkages to the emergency department, hospital services, Health Home care coordination and community-based agencies.

# Leadership and Staffing

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- Emergency Service Clinicians
- Psychiatric RNs
- Security Officers
- Behavioral Health Techs
- Care management team
- Administrative leadership supported through a multi-departmental partnership of Behavioral Health, Primary Care, Care Coordination, Case Management, Emergency Department

# Capital Infrastructure

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- Through DSRIP Capital Restructuring Financing Program (CRFP):
  - renovate existing hospital space into a community-based crisis care center, including 23-hour crisis stabilization beds.
  - decertify 4 beds to establish space for outpatient resource

## Next Steps

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- Finalize renovation plans to support necessary physical infrastructure
- Coordinate and satisfy all Certificate of Need (CON) and CRFP contracting requirements
- Continue multi-departmental discussions regarding operations and staffing
- Expand planning to community-based partners to support linkages with critical referral services
- Ensure all PPS and NYS DSRIP milestones and reporting requirements are achieved to ensure maximum funds flow to the region